

# **Collaboration, Commitment & Community:**

## **Findings from the SIU ARI Evaluation**

Adult Redeploy Illinois-Criminal Justice  
Coordinating Councils Summit

May 14, 2019

Multiple strengths, which included **collaboration**, teamwork, level of **commitment**, adherence to the program, use of **community** resources, were noted and highlighted

# SIU ARI Evaluation

- Collaboration/Teamwork
  - *Each site utilized collaborative relationships*
  - *Multi-disciplinary review and team decision making regarding acceptance into the program, phase progression, sanctioning, and general supervision of the participants were ways in which the staff and providers utilized teamwork*

# Collaborative Relationships

- Critical components include communication
  - Within the ISP-S team:
    - Program entrance, treatment plan, assessment, ongoing evaluation
  - External:
    - Treatment provisions and progress
  - Holistic service provision requires teamwork
    - “Regardless of who was providing the treatment, communication between probation officer, provider, and participant was essential to understand progress, success, and setbacks which also reflected effective case management”

# Collaborative Relationships

- The case management approach required consistent and quality communication
  - Communication is essential among many parties – the ISP-S staff and supervisors, the probation officers, participants, treatment providers, and possibly additional familial or other supportive relationships
  - The ISP-S officer is the lynchpin of communications, where the relationship between participant and officer is central, though for the best case management approach, the other relationships and communications must also be included

# Collaborative Relationships

- Amanda – DuPage

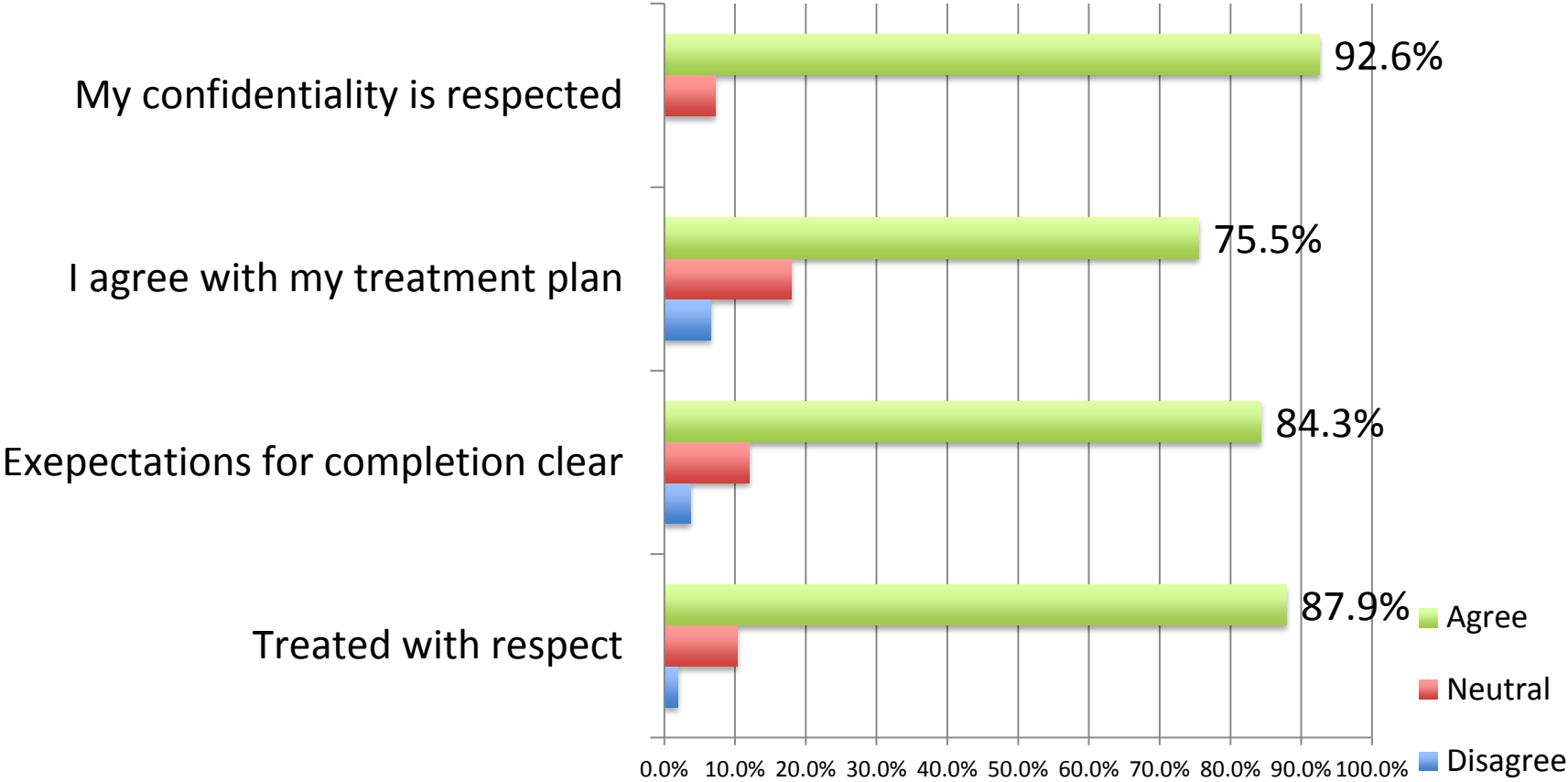
# Collaborative Relationships Impact: Client Perceptions

- “The new generation of probation officers are far easier to get along with and give the probationer a better outlook on staying out of the criminal justice system”
  - Support and counseling helped the participants obtain employment, deal with personal issues, and change the way they perceive life
  - ISP-S staff helped them understand flaws, and what provokes their criminal thinking
  - Extremely passionate about what they do, and are a great source of support

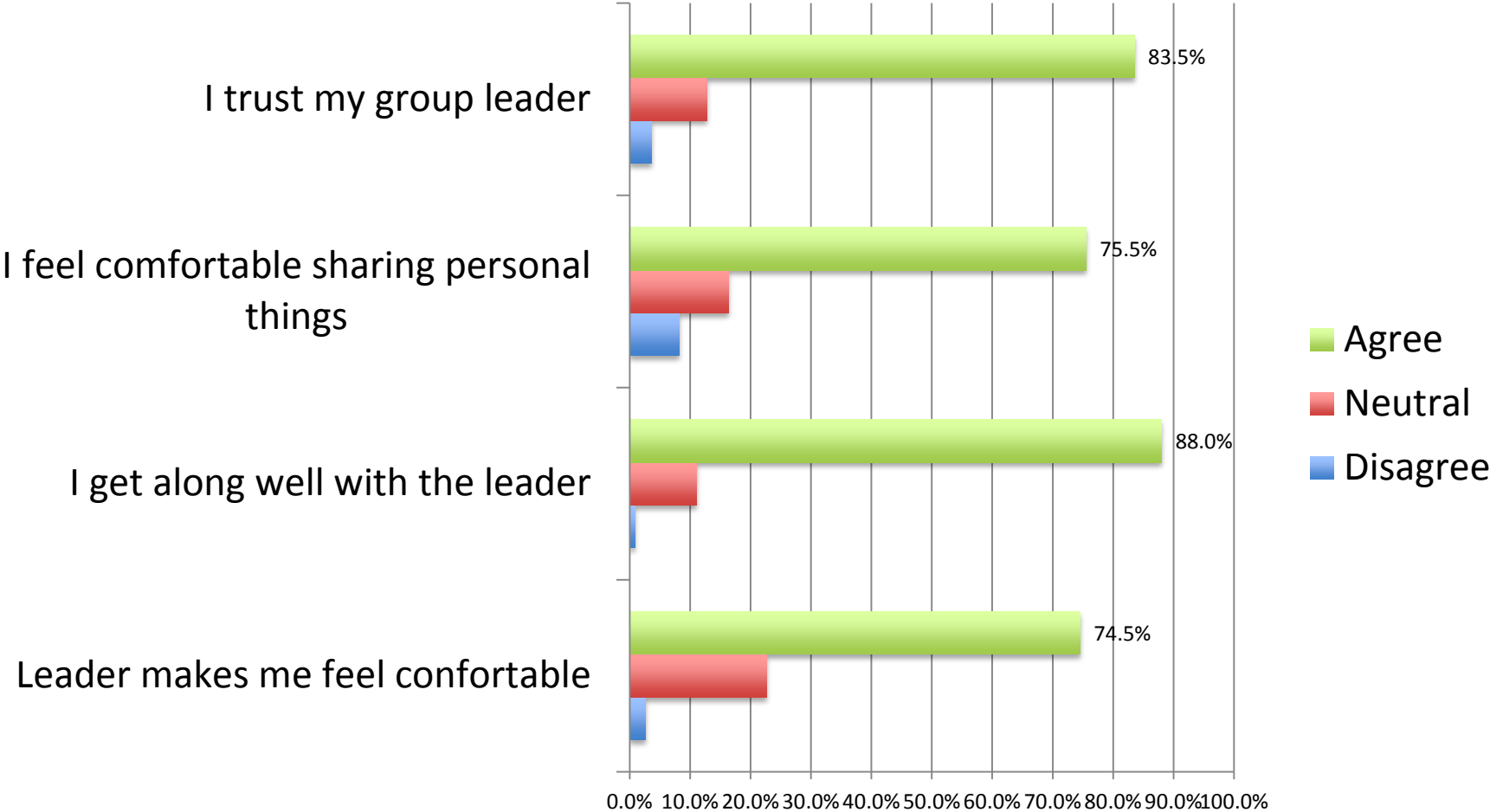
- "In regular probation I felt unimportant...since ReDeploy, I've felt more "important" and actually cared about"



# Collaborative Relationships Impact: Client Perceptions



# Collaborative Relationships Impact: Client Perceptions



# Community Engagement

- Emphasis on Community Integration
  - *The community played an important role for the ISP-S program. Probation officers made a concentrated effort to utilize the community in their supervision strategies, and several sites noticed the importance of engaging the community via service projects or mentorship opportunities.*

# Community Engagement

- The ultimate goal – keep people in the community
  - Sanctions/leverage
- Community is an important part of the program
  - Phase progression
  - Field visits
  - Service
  - Community restorative boards

# Community Engagement

- DaJuan - Macon

# Community Engagement

- Using the community for success

# Conclusions

- Collaboration/Teamwork
- Client Perceptions
- Community Engagement